Welcome

Join the Museum
Members help support exhibitions and programs while enjoying great benefits. Become a member to receive free admission to ticketed exhibitions as well as discounts on parking and in the store and café.

Museum Store
The museum store offers a variety of art-related products both in the museum and through an online store. Hours match those of the museum.

Join us in preserving art for the future—please do not touch the works of art.

Why? Believe it or not, even the oils from your skin will cause severe lasting damage to artworks over time. Help preserve these masterworks for future generations by using your eyes, ears, minds, and voices—but not your fingers! Thank you.

Visitor Services

Hours
Tuesday, Thursday, Saturday, Sunday
10:00 a.m.–5:00 p.m.
Wednesday, Friday
10:00 a.m.–9:00 p.m.
Closed Mondays except Martin Luther King Jr. Day
10:00 a.m.–5:00 p.m.
Closed January 1, July 4, Thanksgiving Day, and December 25

Daily tours
Public tours are offered daily. Please visit the atrium desk for more information.

Touch tours for visitors who are blind or partially sighted are available with advance notice. Register at access@clevelandart.org.

Ticket Center
Admission to the permanent collection galleries is free. Special exhibitions, performances, films, and programs may require an admission fee.

Ingalls Library
Tuesday–Friday
10:00 a.m.–5:00 p.m.
Reference desk: 216-707-2530
ArtLens App and help desk
Download the ArtLens App (use with any iOS or Android device) to find yourself anywhere in the museum and to find any work of art on view. For help downloading and using the ArtLens App or to rent a preloaded device, stop by the ArtLens Gallery help desk.

Provenance Café
Tuesday, Thursday, Saturday, Sunday
10:00 a.m.–4:30 p.m.
Wednesday, Friday
10:00 a.m.–8:00 p.m.

Provenance Restaurant
Sunday 11:00 a.m.–3:00 p.m.
Lounge 11:00 a.m.–4:30 p.m.
Tuesday, Thursday, Saturday
11:30 a.m.–2:00 p.m.
Lounge 11:30 a.m.–3:00 p.m.
Wednesday, Friday
11:30 a.m.–2:00 p.m. and 5:00–8:00 p.m.
Lounge 11:30 a.m.–8:30 p.m.

Restrooms and drinking fountains
Located throughout the museum. Please refer to map symbols for locations.

Lost & Found
Unclaimed items are turned in at the coat check in the north lobby (level one). Lost & Found can be reached at 216-707-2275.

Accessibility
All areas of the museum are accessible to visitors who need to avoid stairs.

Wheelchairs and strollers
A limited supply is available at the coat check in the north lobby (level one). Wheelchairs have been generously provided by Invacare.

Backpacks, bags, purses, and umbrellas
Please check all bags, backpacks, briefcases 13 x 17 x 6 inches or larger, umbrellas, and other bulky items. All items are subject to inspection and the museum reserves the right to decide what should be checked. Nothing is permitted to be carried on one’s back.

ATM
Our ATMs, located in the north lobby and in the atrium, accept several major brand cards. A transaction fee applies.

Parking garage
Hourly rates apply. See ticket center for more information, including member discounts.

Vehicle assistance
Notify visitor services at the north lobby information desk.

Food and drinks are not permitted in the galleries.

The CMA is a smoke-free environment.

Outside food and drinks are not permitted.

Photography without a flash is permitted for noncommercial purposes of objects from the museum’s permanent collection. Photography is NOT permitted of works of art on loan, under copyright, or in special exhibitions. Flash photography, tripods, monopods, selfie sticks, and video cameras are also not permitted.